

# **HERAMB COACHING CLASSES**

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**SYBCOM/ Commerce paper      MARKS: 100      DURATION: 3HOURS      DATE: 04.04.2019**

**NOTE: 1) All questions are compulsory.**

**2) Figures to the right indicates maximum marks.**

**Q.1 (A) Select the correct answer from the option given below: (any 10)      (10)**

- 1) \_\_\_\_\_ refers to internal arrangement of machines, equipment's in an orderly manner to facilitate smooth production activity. (Plant location, plant layout, product design)
- 2) \_\_\_\_\_ is useful quality control step of production planning and control. (Routing, follow-up, scheduling)
- 3) \_\_\_\_\_ are traded in commodities market. (Bonds, equity shares, metals)
- 4) \_\_\_\_\_ is India's first mutual funds. (UTI, GIC, LIC)
- 5) A Self Help Group is an association of \_\_\_\_\_ people. (Poor, rich, both)
- 6) SEBI protect the interest of \_\_\_\_\_. (Investors, borrowers, speculators)
- 7) Capital market deals with \_\_\_\_\_ term funds. (Long, medium, short)
- 8) \_\_\_\_\_ is an example of unorganized money market. (RBI, commercial bank, indigenous bankers)
- 9) \_\_\_\_\_ is the balance between all factors of production that gives maximum output for the minimum input. (Production, productivity, technology)
- 10) \_\_\_\_\_ control is concerned with the end results of quality. (Inventory, material, quality)
- 11) The international organisation for standardization is located in \_\_\_\_\_. (Switzerland, Scotland, England)
- 12) External failure cost results in customer \_\_\_\_\_. (Satisfaction, dissatisfaction, delight)

**(B) State the whether the following statement is true or false: (any 10)      (10)**

- 1) PERT and CPM are important techniques for improving productivity.
- 2) Batch production is a form of continuous production system.
- 3) The Japanese term Kaizen stands for change for good.
- 4) Failure modes and effects analysis (FMEA) is an element of six sigma approach.
- 5) Improper material handling minimize the wastage in production planning and control.
- 6) The term internal customers means employees of the organisation.
- 7) IPO's are not regulated by SEBI.
- 8) Commercial papers are essentially unsecured debt instruments.
- 9) Incubators are one of the sources for finding startups.
- 10) Off- shore mutual funds attract domestic capital.
- 11) NSDL is the largest depository in India.

12) Hedging is done to reduce the risk in financial markets.

**Q.2 Answer any 2 of the following: (15)**

- 1) Discuss briefly any six techniques of inventory control.
- 2) Explain briefly the classification of Intermittent production system.
- 3) What is production management? Explain the scope of production management.

**Q.3 Answer any 2 of the following: (15)**

- 1) What is Kaizen? Discuss its process.
- 2) What is quality circle? Explain its features.
- 3) Describe the importance of service quality management.

**Q.4 Answer any 2 of the following: (15)**

- 1) Describe the three main credit rating agencies operating in India.
- 2) Discuss the function of stock exchange.
- 3) Explain the dematerialization process.

**Q.5 Answer any 2 of the following: (15)**

- 1) What are the factors responsible for growth of mutual funds?
- 2) What are derivatives? Explain the participants of derivative market.
- 3) Explain the importance of micro-finance.

**Q.6 Write short notes: (any 4) (20)**

- 1) Systematic investment plan
- 2) ISO 14000
- 3) Objectives of production management
- 4) Routing and scheduling
- 5) Dimensions of quality
- 6) SEBI

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